

RETURN FORM – SHIP EQUIPMENT TO



Comfort Telecommunications, Inc
 1407 SE 47th Terrace Cape Coral, FL 33904
 Tel 800-399-3224 Fax 239-945-0288
 Email: support@comfortel.com
www.comfortel.com www.smithcoronaheadsets.com



DATE: _____

Check **all** that apply:

- Repair
 Expedite Repair Service*
 Clean and Sanitize ONLY**
- Return Original Invoice # _____ Advance Replacement Invoice # _____
- Trade UP for New Smith Corona Equipment
 Trade IN for New Credit***

YOUR COMPANY INFORMATION: EXISTING CUSTOMER NEW CUSTOMER

Account Number: _____ Sales Rep: _____
 Company Name: _____
 Address: _____
 City _____ State _____ Zip _____
 Attn: _____ Phone _____ Email _____

RETURN REPAIRED EQUIPMENT TO: SAME AS ABOVE

Company Name _____
 Address _____
 City _____ State _____ Zip _____
 Attn: _____ Phone _____ Email _____

NOTE: TO ENSURE A PROPER CHECK AND REPAIR OF HEADSETS PLEASE INCLUDE THE BOTTOM CORDS

QTY	ITEM	DESCRIPTION

NOTES - INSTRUCTIONS

***Expedite Repair Service** - By checking you authorize a 24 to 48 hour in house repair service for in or out of warranty products. There will be an additional charge of \$3.00 per per plus and additional cost for OVERNIGHT shipping.

****Credits** are void after 1 year from the date of issue. Trade-IN credits are redeemable only when purchasing Smith Corona NEW products (ear pads and cords excluded). Credit amount issued is determined by the demand and condition of the products for trade. Credit amounts vary from \$0.00 to \$5.00 per unit, with acceptable credit averaging at \$2.00 per pc. Credit memos may be used for up to 25% of an invoice subtotal.

****Clean and Sanitize** – does not include repair or bench checking of equipment of any kind. Equipment will be cleaned, sanitized, consumable parts including ear pads, windscreens and voice tubes will be replaced.